GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:4112
ANSWERED ON:09.12.2016
Internet Connection in Hospitals
Misra Shri Ajay (Teni)

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the incidents regarding poor internet/intranet services in all major and small hospitals, CGHS dispensaries of the country including All India Institute of Medical Sciences (AIIMS) are on the rise;

(b) if so, the details thereof;

(c) whether the Government proposes to put in place any alternate arrangement to address the problems that arise due to poor internet/intranet service;

(d) if so, the details thereof; and

(e) the steps taken or being taken by the Government to provide uninterrupted internet services in hospitals?

Answer

ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SMT. ANUPRIYA PATEL)
(a) to (e): Since Health is a State subject; no such information is maintained centrally.

As far as CGHS is concerned, no rise of incidents regarding poor internet/intranet services has been reported. CGHS has made alternative arrangements which include providing alternative connections in case of failure of primary internet connection; using of manual means for disposal of patients in case both connections fail; etc.

AIIMS, New Delhi has reported that they are not facing any problem in internet connectivity.

As far as three Central Government Hospitals viz., Safdarjung Hospital, Dr. Ram Manohar Lohia Hospital and Lady Hardinge Medical Collage & Associate Hospitals are concerned, occasional complaints of disruption of internet/intranet services are reported, which are rectified by service providers regularly.
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